



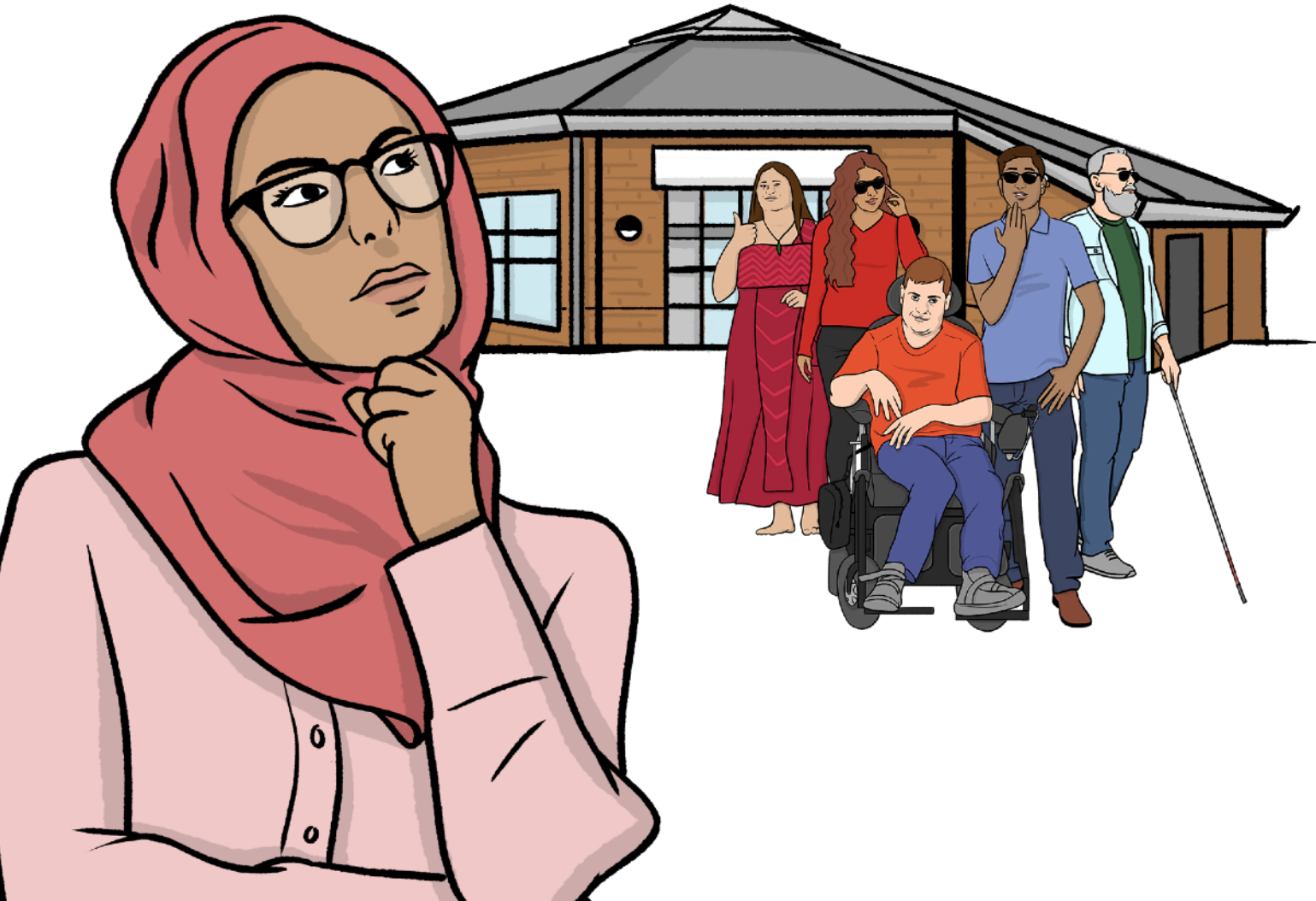
Buckinghamshire
Council



Easy
Read

Changes to our day centres and overnight respite services

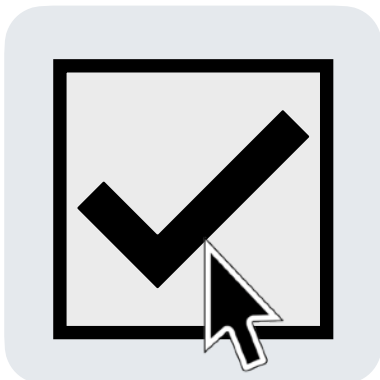
What do you think?



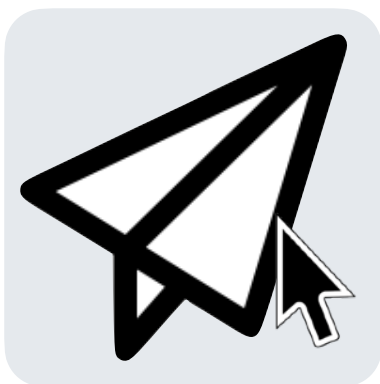
How to use this survey on a computer



You can complete this survey on your computer. First you will need to download it.



When you open the survey on your computer, you will be able to click on the tick boxes and write in the text boxes.



When you have finished the survey, save it to your computer and email a copy to:

betterlivesinourcommunities@buckinghamshire.gov.uk

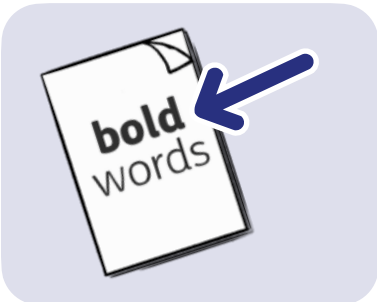
Easy Read



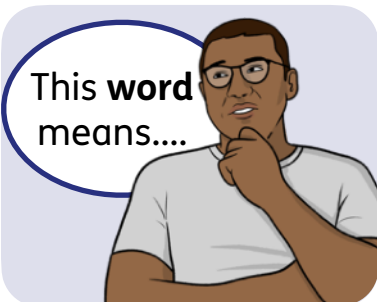
This is an Easy Read version of some information. It may not include all of the information, but it will tell you about the important parts.



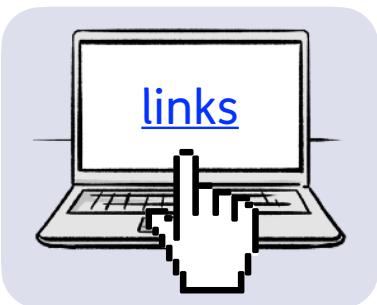
This Easy Read booklet uses easier words and pictures. You may still want help to read it.



Some words are in **bold** - this means the writing is thicker and darker.



These are words that some people will find hard. When you see a bold word, we will explain it in the next sentence.



[Blue and underlined](#) words show links to websites and email addresses. You can click on these links on a computer.

What is in this booklet

About this survey	4
Why we are making changes	5
Our choices for change	7
Making no changes	9
Closing all council day centres	10
Using a mix of services	11
What do you think?	14
About you	22
More about you	28
Thank you	34

About this survey



Buckinghamshire
Council

Buckinghamshire Council has written this survey to find out what you think about changes to our day centres and **overnight respite services**.



Overnight respite services mean carers can take a break from caring. The person they care for stays somewhere overnight.



The council runs 7 day centres. One of the day centres also lets people stay overnight.



We know that the centres are important to people, but they are not used enough, and need a lot of work. So we want to make changes.



Please read the information in this booklet, then tell us what you think of our ideas.

Why we are making changes



Our day centres are important. They give people a chance to meet others and be more independent.

But, since 2020, less people have been using the day centres. This is because:



- They can take part in activities in their local area instead.



- More people are getting care in the place they live.



- People want more choice about the services they use.



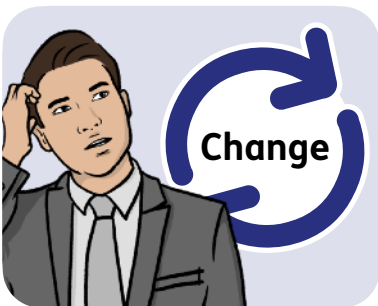
The day centres cost a lot of money to run.



We want people to have good day activities and overnight care services.



These services should mean that they can live on their own and help them be a part of the community.



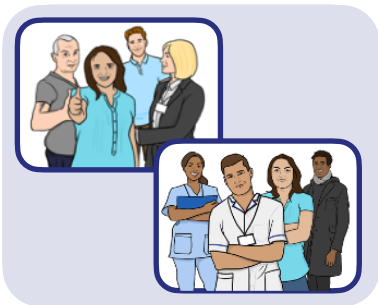
So we need to think about whether we should change our day centres and overnight respite services.

Our choices for change

We have 3 choices for what to do.
They are:



1. Do nothing, and keep all 7 day centres.



2. Use a mix of council day centres and services run by other organisations.



3. Close all council day centres.
People will only get support from services run by other organisations.

When we think about what to do, we are thinking about:



- Making sure we can give people a good service.



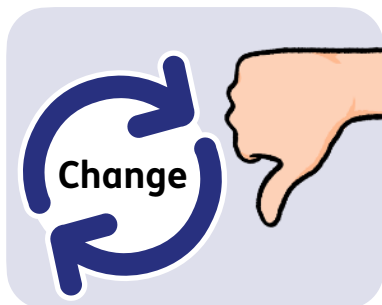
- Making sure that our service will keep working long into the future.



- Checking that we are spending our money wisely.

Making no changes

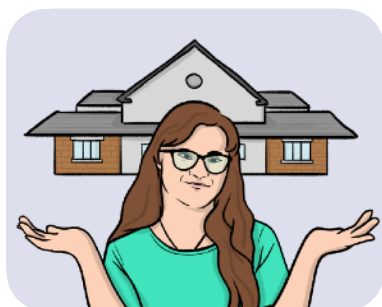
If we keep all 7 day centres, this means:



- Staff and adults with learning disabilities will not need to make any changes.



- The service will not be best for everyone's needs.



- Some buildings will not be used enough.



- We will need to spend a lot of money to make all the buildings better. It will cost us more money to run the centres.



This would cost more money than the council can afford.

Closing all council day centres

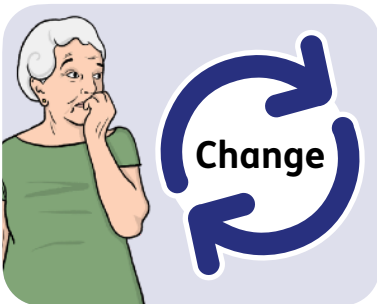
If we close all council day centres and only use other services, this will mean:



- We will make money from selling buildings.



- We will not need to spend as much money on the buildings or the staff who work there.



- There will be big changes for families, carers and staff.



- Other services might not be able to do everything we need them to do.

This means we might need to spend more money sending people to services in other parts of the country.

Using a mix of services



We think it would be best to use a mix of council day centres and services run by other organisations.

This would mean:



- We can give people a choice about the type of support they get.

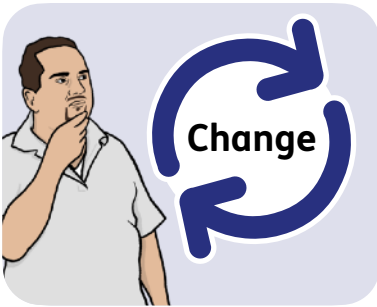


- We could afford to improve the buildings we keep.



- We could do more to help adults with learning disabilities in their local area.

It would also mean:



- There would be some changes for families, staff and carers if their local day centre closed.



- We would need to use other services to help people who need a place to stay overnight.



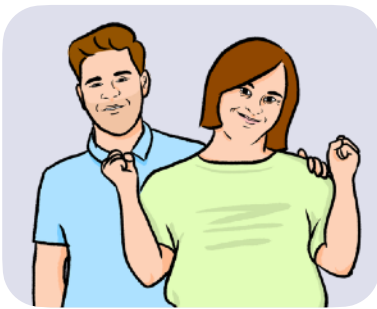
We would keep 3 day centres:

- Aylesbury Opportunity Centre in Aylesbury.
- Spring Valley Day Centre in High Wycombe.
- Chesham Short Breaks Centre in Chesham.



We would not use these day centres anymore:

- Buckingham Day Centre.
- Hillcrest Day Centre.
- Burnham Day Centre.
- Seeleys House.

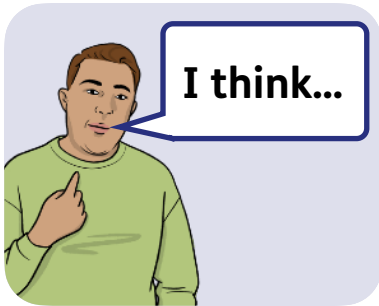


But we would still give people the care and support they need.



They might get this support from other organisations in different places.

What do you think?



Please tell us what you think of our plans.

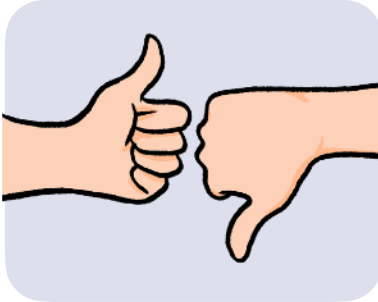


You can do this by filling in the answers in this booklet.

Day centres



We think it would be best to use a mix of council day centres and services run by other organisations.



Question 1: How much do you agree or disagree with this plan?

I agree
a lot

I agree
a little

I do not
agree or
disagree

I disagree
a little

I disagree
a lot

I do not
know

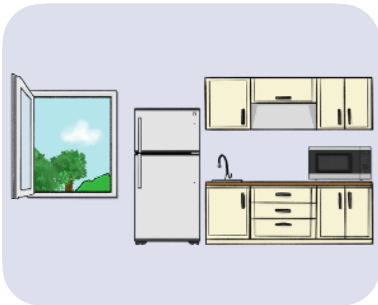
☐☐☐☐☐☐

Please tell us why you said this:

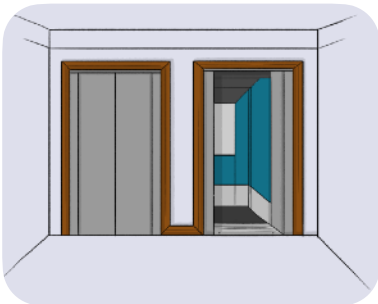


If we follow our plan to keep 3 day centres open, then we will spend money on them.

Some of our ideas to make the centres better include:



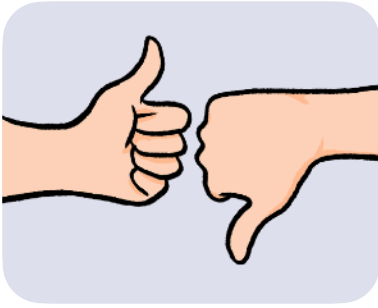
- A better kitchen, garden and lights in Aylesbury Opportunity Centre.



- Painting the walls and adding a lift to Chesham Short Breaks Centre.



- Painting, adding better lights, toilets and windows and fixing the roof in Spring Valley Day Centre.



Question 2: How much do you agree with our plan to make these 3 day centres better?

I agree a lot

I agree a little

I do not agree or disagree

I disagree a little

I disagree a lot

I do not know

☐☐☐☐☐☐

Please tell us why you said this:



Question 3: Is there anything else you think we should do to make these day centres better?

Aylesbury Opportunity Centre:

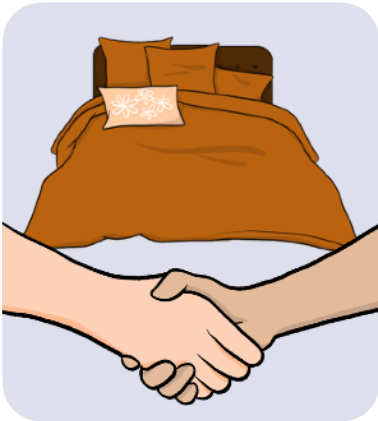
Chesham Short Breaks Centre:

Spring Valley Day Centre:



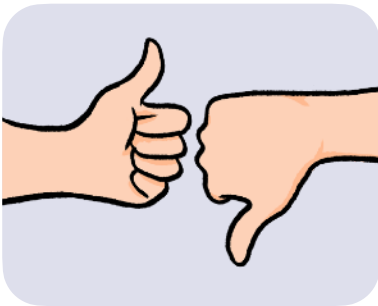
Question 4: What support do you think people should be able to get in their local area?

Overnight stays



Our plan is to close Seeleys House.

We will work with other organisations to give people somewhere to stay overnight.



Question 5: How much do you agree or disagree with this plan?

I agree
a lot

I agree
a little

I do not
agree or
disagree

I disagree
a little

I disagree
a lot

I do not
know

☐☐☐☐☐☐

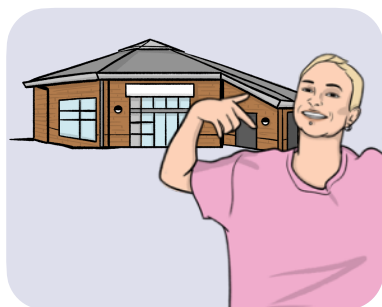
Please tell us why you said this:

Other ideas



Question 6: Do you have any other ideas for how we could make these services better?

About you



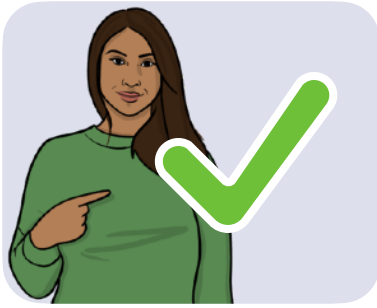
Question 7: Do you, or someone you care for, use our day centres or overnight respite services?

- ☐ Yes - go to question 8
- ☐ No - go to question 9



Question 8: Which service do you use?

- ☐ Aylesbury Opportunity Centre
- ☐ Buckingham Day Centre
- ☐ Burnham Day Centre
- ☐ Chesham Short Breaks Centre
- ☐ Hillcrest Day Centre
- ☐ Seeleys House Day Centre
- ☐ Seeleys House Overnight Respite
- ☐ Spring Valley Day Centre



Question 9: Please tick every box that is true for you:

- ☐ I use day centres and/or overnight short breaks services in Buckinghamshire
- ☐ I care for someone who uses these services in Buckinghamshire
- ☐ I work at a council day centre in Buckinghamshire
- ☐ I work for a different care service in Buckinghamshire
- ☐ I would for the health service in Buckinghamshire
- ☐ I live in Buckinghamshire
- ☐ I work in Buckinghamshire

There are more answers on the next page.

- ☐ I study in Buckinghamshire
- ☐ I own a company in Buckinghamshire
- ☐ I am answering for a local community group in Buckinghamshire
- ☐ I am a councillor or MP in Buckinghamshire
- ☐ I am answering for a council or Town Committee in Buckinghamshire
- ☐ I work for Buckinghamshire, but not at a day centre
- ☐ I work for a different council
- ☐ Other - please tell us more below:

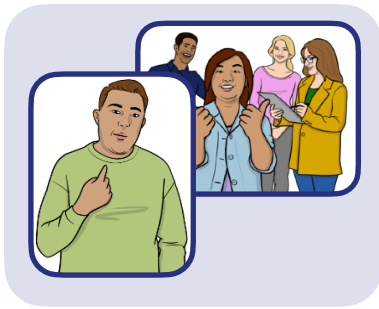


Question 10: How did you find out about this survey?

- ☐ A letter
- ☐ At work
- ☐ From local news, radio, TV or online
- ☐ From social media - like Facebook, Twitter/X, Instagram or Nextdoor
- ☐ Buckinghamshire Council website or Your Voice Bucks website
- ☐ Email or newsletter from Buckinghamshire Council
- ☐ From Buckinghamshire Council staff

There are more answers on the next page.

- ☐ From working for Buckinghamshire Council
- ☐ A poster or leaflet
- ☐ From a friend or family member
- ☐ From a local community group
- ☐ From a councillor, or local council
- ☐ Other - please tell us more below:



Question 11: Are you answering for yourself or for an organisation?

☐

For myself - please go to question **13**

☐

For an organisation, like a company or community group

If you are answering for an organisation

Question 12: Please tell us about the organisation you are answering for:

Name



What is the name of the organisation?



What is your job in the organisation?



If you are answering for an organisation, you do not need to answer any more questions.

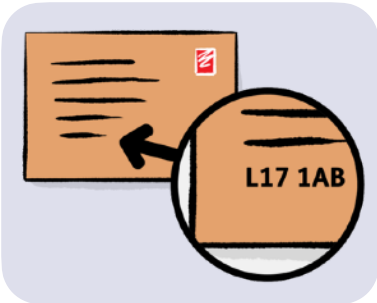
More about you



These questions will help us to check that we are hearing from many different people from across Buckinghamshire.



You do not have to answer the questions if you do not want to.



Question 13: What is your postcode?

Question 14: How old are you?



- ☐ Under 16
- ☐ 16 to 24
- ☐ 25 to 34
- ☐ 35 to 44
- ☐ 45 to 54
- ☐ 55 to 64
- ☐ 65 to 74
- ☐ 75 to 84
- ☐ Over 85
- ☐ I do not want to say

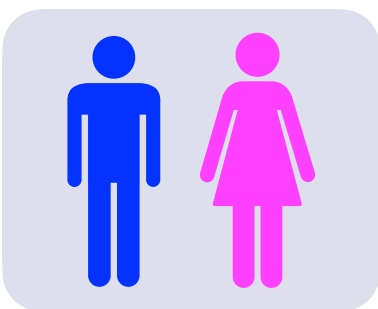


Question 15: Do you have a disability or health condition?

- ☐ Yes, I have a disability
- ☐ Yes, I have an **impairment**

An **impairment** is when part of you does not work as well as it should. It could be to do with your body or mind.

- ☐ Yes, I have a health condition
- ☐ No
- ☐ I do not want to say



Question 16: Are you...

- ☐ Female
- ☐ Male
- ☐ I do not want to say



Question 17: What is your **ethnicity**?

Your **ethnicity** is your race and the country that your family comes from.



Asian

- ☐ Asian British
- ☐ Bangladeshi
- ☐ Chinese
- ☐ Indian
- ☐ Pakistani
- ☐ Another Asian background - please tell us on page 33



Black

- ☐ African
- ☐ Black British
- ☐ Caribbean
- ☐ Another Black background - please tell us on page 33



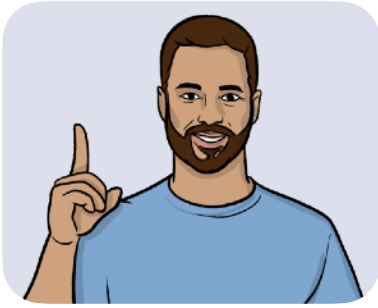
Mixed or more than 1 ethnicity

- ☐ White and Asian
- ☐ White and Black African
- ☐ White and Black British
- ☐ White and Black Caribbean
- ☐ Mixed British
- ☐ Another mixed background - please say on page 33



White

- ☐ English, Welsh, Scottish, Northern Irish or British
- ☐ Irish
- ☐ Gypsy or English traveller
- ☐ Irish traveller
- ☐ European
- ☐ Another white background - please say on page 33



Another ethnicity

☐

Arab

☐

Arab British

☐

Other - please say below

☐

I do not want to say

Thank you



Thank you for answering our questions.



Please send us your answers by Tuesday 7 January 2025.

You can send your answers by:



- Email:
betterlivesinourcommunities@buckinghamshire.gov.uk



- Post:
Better Lives in our Communities
consultation
Adult Social Care Transformation
Buckinghamshire Council
Walton Street Offices
Walton Street
Aylesbury
HP20 1UA