

Annex 1.2

Homelessness and Rough Sleeping Strategy 2027-2032

Action Plan 2027-2032 (DRAFT V2)

April 2027



**Buckinghamshire
Council**

Action Plan

Delivering the Homelessness and Rough Sleeping Strategy depends on strong partnership working across the Council and with local partners. This action plan replaces the Council's current Homelessness and Rough Sleeping Strategy action plan and sets out the steps we will take to prevent homelessness wherever possible, support people to access suitable and affordable housing, and help households sustain their accommodation over the long term. It has been developed in line with the MHCLG toolkit for homelessness strategies and action plans and supports delivery against the Local Outcomes Framework.

The action plan will remain a live document and will continue to be developed through the Homelessness Forum. This will enable partners to identify the specific actions they can support and ensure the plan remains responsive to local need.

Monitoring and Evaluation

The Homelessness Forum will oversee delivery of the action plan and review progress quarterly. Actions will be updated where needed to reflect progress, emerging issues and changing priorities. The Forum will report through the Council's governance processes, escalating risks and issues where required and recognising progress against agreed targets. A Housing and Homelessness Cabinet Member working group will provide strategic oversight and support escalation where wider decisions, resources or corporate action are needed. Section 6 sets out the governance arrangements in more detail.

Targets, baselines and data sources

Each action will be supported by a baseline, target or direction of travel, and a final target date. Local Outcomes Framework (LOF) measures will be identified separately from strategy outcomes and local operational measures in the metrics column. The main data sources will include H-CLIC, temporary accommodation placement data, B&B monitoring, rough sleeping intelligence, partner returns, casework systems and feedback from people with lived experience.

Priority 1: Prevention and Early Intervention

Ref	Action	Responsible Organisation and Lead	Partner Involvement *	Metrics Including Local Outcomes Framework (LOF)	Baseline / Target / Direction of Travel
1.1	Improve accessibility to the front door of the housing and prevention service with clear triage pathways to deliver housing-led prevention from first contact by 2028	Housing Advice & Prevention Manager	Customer Services, Contact Centre, DWP, NHS, CSC/ASC	1. LOF: Percentage of duties owed where homelessness was prevented or relieved. 2. Strategy outcome: Reduction in repeat homelessness. 3. Strategy outcome: Percentage of approaches made at prevention stage. 4. Strategy outcome: Reduction in prevention cases later requiring temporary accommodation.	July – Sept 2025 Baseline - Percentage of prevention and relief duties owed that ended in accommodation secured: 27.5% - Percentage of duties owed that were prevented: 26.8%
1.2	Explore the proactive use of data and information sharing, through early identification of risk via early warning systems and triggers with partners by 2028	Head of Housing/Housing Advice and Prevention Manager	DWP, NHS, CSC/ASC, Schools, VSE, HB, CJS, Health	1. LOF: Percentage of duties owed where homelessness was prevented or relieved. 2. Strategy outcome: Reduction in preventable homelessness presentations. 3. Strategy outcome: Tenancy sustainment at 6/12/24 months.	July – Sept 2025 Baseline - Percentage of prevention and relief duties owed that ended in accommodation secured: 27.5% - Percentage of duties owed that

Ref	Action	Responsible Organisation and Lead	Partner Involvement *	Metrics Including Local Outcomes Framework (LOF)	Baseline / Target / Direction of Travel
					were prevented: 26.8%
1.3	Develop a coordinated approach with landlords/RPs to identify risks early and prevent homelessness to support tenancy sustainment, including formalising the Council's commitment to refer by 2028	Housing Advice and Prevention Manager, Housing Specialist Manager and Housing Options Manager	RPs, Landlords and Providers	1. LOF: Percentage of duties owed where homelessness was prevented or relieved. 2. Strategy outcome: Reduction in cases progressing to relief duty. 3. Strategy outcome: Reduction in evictions from social tenancies. 4. Strategy outcome: Tenancy sustainment at 6/12/24 months.	July – Sept 2025 Baseline - Percentage of prevention and relief duties owed that ended in accommodation secured: 27.5%
1.4	Develop and implement a long-term Rough Sleeping Partnership Plan with MHCLG and local partners to coordinate prevention (Dec 2026), outreach, accommodation, health, and recovery services, reducing rough sleeping and supporting sustainable exits from homelessness.	Head of Housing	MHCLG and Outreach	1. LOF: Number of people sleeping rough over the month who are long-term. 2. Strategy outcome: Reduction in long-term, repeat and sustained rough sleeping.	2025 Baseline - People Sleeping rough on a single night (LOF): 22 or 3.8 per 100k
1.5	Deliver a coordinated rough sleeping pathway by proactively addressing the challenge of rough sleeping. This will enable early identification, rapid intervention and sustained exits from the street, supported by tailored provision, specialist outreach and an expanded Housing First approach by 2029/30, including: • Exploring provision for specific cohorts, including female rough	Head of Housing/ Housing Specialist Manager	VSE, Outreach, RPs, Commissioning, NHS, ASC, Police, Community Safety, and CJS	1. LOF: Number of people sleeping rough on a single night. 2. LOF: Number of people sleeping rough over the month who are long-term. 3. Strategy outcome: Percentage of rough sleepers supported into accommodation. 4. Strategy outcome: Reduction in rough sleepers who return to rough sleeping. 5. Strategy outcome: Tenancy sustainment at 6/12/24 months.	2025 Baseline - People Sleeping rough on a single night (LOF): 22 or 3.8 per (000)

Ref	Action	Responsible Organisation and Lead	Partner Involvement *	Metrics Including Local Outcomes Framework (LOF)	Baseline / Target / Direction of Travel
	sleepers and the need for additional female-only emergency beds (e.g. proposed hostel Easton Street, High Wycombe) • Exploration of embedding a specialist mental health outreach worker • Flexible, trauma-informed outreach and engagement • Coordinated multi-agency response to support sustained move-off from the street				
1.6	Strengthen and formalise multi-agency referral and collaborative discharge pathways across prisons, hospitals and public bodies to ensure early intervention and prevention of homelessness on discharge by 2029, including: • Effective implementation of the Duty to Refer (including quality and timeliness) • Exploring pre-release housing plans for prison leavers • Establishment of structured multi-agency discharge planning process and regular meetings • Improved coordination and information sharing across partner agencies	Housing Advice and Prevention Manager/Housing Specialist Manager	Health, CJS, Probation, ASC, CSC, NHS	1. LOF: Percentage of duties owed where homelessness was prevented or relieved. 2. Strategy outcome: Reduction in homelessness following discharge from prison, hospital or care. 3. Strategy outcome: Reduction in discharges into rough sleeping. 4. Strategy outcome: Prevention outcomes from Duty to Refer.	July – Sept 2025 Baseline - Percentage of prevention and relief duties owed that ended in accommodation secured: 27.5% - Percentage of main duties that ended in accommodation secured: 84.4%

Ref	Action	Responsible Organisation and Lead	Partner Involvement *	Metrics Including Local Outcomes Framework (LOF)	Baseline / Target / Direction of Travel
	Review of hospital and care leaver protocols				
1.7	Work more closely with families to agree solutions that prevent homelessness and enable people to stay within family networks while longer-term housing solutions are identified.	Head of Housing	Children's Services	- LOF: Percentage of duties owed where homelessness was prevented or relieved. - Strategy outcome: Reduction in family homelessness. - Strategy outcome: Reduction in family prevention cases progressing to temporary accommodation.	July – Sept 2025 Baseline - Percentage of prevention and relief duties owed that ended in accommodation secured: 27.5% - Percentage of duties owed that were prevented: 26.8% - Percentage of main duties that ended in accommodation secured: 84.4%
1.8	Build and maintain strong referral pathways between housing and key partners, ensuring that homelessness prevention interventions link clearly to health, substance use, domestic abuse and priority at-risk groups such as veterans, people	Head of Housing	CSC, ASC, Health, Asylum and Migration, DA, Community Safety, Financial Insecurity (MEAM/Helping Hands), Environmental	- LOF: Percentage of duties owed where homelessness was prevented or relieved for households experiencing multiple disadvantage. - Strategy outcome: Prevention outcomes for priority at-risk groups, including domestic abuse, care leavers, people leaving institutions, families, young	July – Sept 2025 Baseline Percentage of prevention and relief duties owed that ended in

Ref	Action	Responsible Organisation and Lead	Partner Involvement *	Metrics Including Local Outcomes Framework (LOF)	Baseline / Target / Direction of Travel
	leaving institutions, care leavers, families and young people by the end of 2028.		Health, CJS, Probation, VSE	people, veterans and people with multiple or complex needs.	accommodation secured: 27.5% - Percentage of main duties that ended in accommodation secured: 84.4%
1.9	Develop and embed an integrated, multi-agency domestic abuse housing pathway to ensure access to safe accommodation and sustained housing outcomes, with a focus on early intervention, safety, and long-term housing stability for survivors by 2029/30	Housing Specialist Manager	Community Safety, DA services, RPs, VSE	1. LOF: Percentage of duties owed where homelessness was prevented or relieved. 2. Strategy outcome: Move-on into settled accommodation. 3. Strategy outcome: Tenancy sustainment at 6/12/24 months. 4. Strategy outcome: Percentage rehoused through PRS, social rent or affordable housing routes.	July – Sept 2025 Baseline - Percentage of prevention and relief duties owed that ended in accommodation secured: 27.5%
1.10	Work with MEAM service to respond to some of the most complex cases	Head of Housing	MEAM, Health, Probation, VCS	1. LOF: Percentage of duties owed where homelessness was prevented or relieved for households experiencing multiple disadvantage. 2. Strategy outcome: Reduction in repeat homelessness. 3. Strategy outcome: Reduction in repeat rough sleeping.	July – Sept 2025 Baseline - Percentage of prevention and relief duties owed that ended in accommodation secured: 27.5%

Ref	Action	Responsible Organisation and Lead	Partner Involvement *	Metrics Including Local Outcomes Framework (LOF)	Baseline / Target / Direction of Travel
1.11	Create a lived experience advisory panel to review services and co-design improvements annually (inclusive of children's experiences) by Sept 2027	Head of Housing	VCS, service users	1. Strategy outcome: Service user satisfaction. 2. Strategy outcome: Feedback from people with lived experience used to inform service improvement.	TBC from 2025/26 baseline.
1.12	Strengthen financial prevention through benefits maximisation, partnership working with DWP, and proactive use of discretionary funds such as the Crisis Resilience Fund and specialist support, including debt advice and financial inclusion, by 2029.	Housing Advice and Prevention Manager	HP, HB, CRF	1. LOF: Percentage of duties owed where homelessness was prevented or relieved. 2. Strategy outcome: Percentage of financial interventions preventing homelessness. 3. Strategy outcome: Tenancy sustainment at 6/12/24 months.	July – Sept 2025 Baseline - Percentage of prevention and relief duties owed that ended in accommodation secured: 27.5%
1.13	Establish a rough sleeping dashboard, including homelessness trends and hotspots, to support early identification by the end of 2028.	Performance and Systems Officer	Outreach, Police, VSE, Community safety	1. LOF: Number of people sleeping rough on a single night. 2. LOF: Number of people sleeping rough over the month who are long-term. 3. Strategy outcome: Improved identification of rough sleeping trends and hotspots.	2025 Baseline - People Sleeping rough on a single night (LOF): 22 or 3.8 per 100k
1.14	Update and embed Care Leavers Protocol by April 2027	Head of Housing	CSC	1. LOF: Percentage of duties owed where homelessness was prevented or relieved. 2. Strategy outcome: Reduction in care leavers owed relief duty. 3. Strategy outcome: Improved housing outcomes for care leavers.	July – Sept 2025 Baseline - Percentage of prevention and relief duties owed that ended in

Ref	Action	Responsible Organisation and Lead	Partner Involvement *	Metrics Including Local Outcomes Framework (LOF)	Baseline / Target / Direction of Travel
					accommodation secured: 27.5%
1.15	Provide trauma-informed training across services by April 2029	Head of Housing	All services	1. Strategy outcome: Trauma-informed practice embedded across relevant homelessness and partner services.	TBC from 2025/26 baseline.
1.16	Strengthen joint working with Environmental Health to address poor housing conditions and fraud through a joint working protocol (including housing standards and quality enforcement) by end 2029	Head of Housing	Environmental Health	1. Strategy outcome: Reduction in homelessness linked to poor housing conditions. 2. Strategy outcome: Improved housing quality and safety outcomes for households at risk of homelessness.	TBC from 2025/26 baseline.
1.17	Further deliver niche housing models, such as Gatehouse Road, to support specialist and supported housing that meets identified needs by April 2030.	Head of Assets & Development	RPs	1. Strategy outcome: Increase in specialist and supported accommodation supply aligned to identified need. 2. Strategy outcome: Improved move-on and sustainment outcomes for households with specialist housing needs.	TBC from 2025/26 baseline.
1.18	Provide emergency accommodation via SWEP planning and rapid mobilisation for rough sleepers	Head of Housing/Housing Placements and Assessment Manager	VSC, Outreach	1. LOF: Number of people sleeping rough on a single night. 2. Strategy outcome: Percentage of rough sleepers accommodated during SWEP. 3. Strategy outcome: Faster movement from street to accommodation.	2025 Baseline - People Sleeping rough on a single night (LOF): 22 or 3.8 per 100k

Ref	Action	Responsible Organisation and Lead	Partner Involvement *	Metrics Including Local Outcomes Framework (LOF)	Baseline / Target / Direction of Travel
1.19	Introduce a review process for repeat homelessness and tenancy failures to inform service improvement, including ongoing review of Personal Housing Plans and case management effectiveness by end 2029	Housing Specialist Manager	RPs, Housing providers, ASC/CSC, VCSE, Wider housing service	1. Strategy outcome: Reduction in repeat homelessness.	TBC from 2025/26 baseline.
1.20	Map the customer journey for people accessing homelessness, housing advice, prevention, temporary accommodation, and support services to identify barriers, gaps, duplication, and opportunities for service improvement by April 2028, including: • Undertake review of the journey with people who have lived experience of homelessness. • Review pathways into housing and support services across partner agencies. • Identify key pain points and service barriers. • Develop and implement an improvement plan based on findings. • Review the customer journey annually to ensure services remain accessible and effective)	Housing Advice and Prevention Manager and Customer Services	All services	1. Strategy outcome: Improved customer satisfaction with access to the housing service. 2. Strategy outcome: Annual review with people with lived experience.	TBC from 2025/26 baseline.

Priority 2: Temporary Accommodation and Supported Accommodation Pathways

Ref	Action	Responsible Organisation, Lead Officer	Partners	Metrics Including Local Outcomes Framework (LOF)	Baseline / Target / Direction of Travel
2.1	Review the Suitability of Temporary Accommodation Policy and Framework and update accordingly by September 2028.	Housing Placements and Assessments Manager	Providers, Environmental Health	1. LOF: Number of households with children in temporary accommodation. 2. LOF: Number of families in B&B over 6 weeks. 3. Strategy outcome: Percentage of temporary accommodation placements meeting suitability standards. 4. Strategy outcome: Reduction in average time households with children spend in temporary accommodation.	July – Sept 2025 Baseline - Number of households with children in TA per (000): 1.07 - Number of families in B&B over 6 weeks: 0
2.2	Implement a coordinated temporary accommodation (TA) flow and move-on system to reduce length of stay and support efficient progression into settled accommodation by 2028, including: • Clear move-on plans and regular case reviews • Ongoing tracking and performance monitoring (weekly/monthly) • Maintaining clear expectations with households in line with Personal Housing Plans (PHPs), including engagement requirements	Housing Placements and Assessments Manager / Performance and Systems Officer	Providers, RPs, CSC	1. LOF: Number of households with children in temporary accommodation. 2. Strategy outcome: Average length of stay in temporary accommodation. 3. Strategy outcome: Move-on into settled accommodation. 4. Strategy outcome: Reduction in long-stay temporary accommodation cases.	July – Sept 2025 Baseline - Number of households with children in TA per (000): 1.07 - Number of families in B&B over 6 weeks: 0

Ref	Action	Responsible Organisation, Lead Officer	Partners	Metrics Including Local Outcomes Framework (LOF)	Baseline / Target / Direction of Travel
	- Ensuring placements support recovery, independence and longer-term housing outcomes				
2.3	Minimise and work towards eliminating the use of B&B for families with dependent children, except in an emergency and for the shortest possible time, through a clear B&B elimination plan, proactive placement planning and escalation processes by 2029, including: Identify move-on options early for all B&B placements, with escalation by week 4 and weekly review for any family placement approaching 6 weeks.	Housing Placements and Assessments Manager	Housing Providers, RPs	- LOF: Number of families in B&B over 6 weeks. - Strategy outcome: Reduction in B&B use. - Strategy outcome: Average length of stay in B&B. - Strategy outcome: Reduction in the number of children in temporary accommodation for 12 months or more.	July – Sept 2025 Baseline - Number of households with children in TA per (000): 1.07 - Number of families in B&B over 6 weeks: 0
2.4	Identify the long-term cohorts and households with complex needs ensuring tailored support plans are in place by end 2029	Housing Placements and Assessments Manager	ASC, CSC, VSE, Health	- LOF: Number of households with children in temporary accommodation. - Strategy outcome: Length of stay in temporary accommodation. - Strategy outcome: Move-on into settled accommodation. - Strategy outcome: Reduction in long-stay temporary accommodation placements.	July – Sept 2025 Baseline - Number of households with children in TA per (000): 1.07 - Number of families in B&B over 6 weeks: 0

Ref	Action	Responsible Organisation, Lead Officer	Partners	Metrics Including Local Outcomes Framework (LOF)	Baseline / Target / Direction of Travel
2.5	Increase supply of TA and supported accommodation through RP partnerships, council acquisitions, and PRS opportunities by end 2029	Housing Development Manager and Head of Assets and Development	RPs and Property services, Providers	1. Strategy outcome: Increase in temporary and supported accommodation supply aligned to need. 2. Strategy outcome: Reduction in B&B placements linked to increased supply. 3. Strategy outcome: Reduction in temporary accommodation use linked to increased move-on options.	TBC from 2025/26 baseline.
2.6	Jointly review commissioning opportunities with Adults and Children's Social Care to develop more specialist supported accommodation, by end 2027	Head of Housing	ASC, CSC, NHS, Commissioning, Providers	1. LOF: Percentage of duties owed where homelessness was prevented or relieved for households experiencing multiple disadvantage. 2. Strategy outcome: Move-on into settled accommodation. 3. Strategy outcome: Tenancy sustainment at 6/12/24 months. 4. Strategy outcome: Increase in specialist placements available.	July – Sept 2025 Baseline - Percentage of prevention and relief duties owed that ended in accommodation secured: 27.5%
2.7	Operate transparent targeted pathways for people who are current or former rough sleepers with suitable accommodation and appropriate support by 2030	Housing Placements and Assessments Manager	RPs, Providers, VSE, Health, NHS, ASC	1. LOF: Number of people sleeping rough over the month who are long-term. 2. Strategy outcome: Move-on into settled accommodation. 3. Strategy outcome: Tenancy sustainment at 6/12/24 months.	2025 Baseline - People Sleeping rough on a single night (LOF): 22 or 3.8 per 100k
2.8	Develop a strong pipeline of suitable accommodation across PRS, social, affordable and supported housing, by 2031	Head of Assets & Development/Housing Options Manager	RPs, Developers, Providers	1. Strategy outcome: Move-on into settled accommodation. 2. Strategy outcome: Number of PRS tenancies secured through Bucks Let or other schemes.	TBC from 2025/26 baseline.

Ref	Action	Responsible Organisation, Lead Officer	Partners	Metrics Including Local Outcomes Framework (LOF)	Baseline / Target / Direction of Travel
				3. Strategy outcome: Reduction in temporary accommodation use linked to increased housing supply.	
2.9	Strengthen controls to address misuse, non-occupation and fraud in TA by end 2029	Housing Assessments and Placements Manager	Providers, Environmental health, RPs, Health, Fraud, Police	1. Local outcome: Improved assurance that temporary accommodation is occupied appropriately and available for households who need it.	TBC from 2025/26 baseline.
2.10	Explore the option of on-site or linked support services by the end of 2029.	Head of Housing	VSE, Commissioning	1. Strategy outcome: Reduction in evictions from temporary accommodation. 2. Strategy outcome: Move-on into settled accommodation.	TBC from 2025/26 baseline.
2.11	Develop a notification process with schools when families enter temporary accommodation by the end of 2028.	Housing Assessments and Placements Manager	Schools, Education	1. LOF: Number of households with children in temporary accommodation. 2. Strategy outcome: Improved support for children and families in temporary accommodation.	July – Sept 2025 Baseline - Number of households with children in TA per (000): 1.07 - Number of families in B&B over 6 weeks: 0

Priority 3: Long Term Housing Sustainment

Ref	Action	Responsible Organisation, Lead Officer	Partners	Metrics Including Local Outcomes Framework (LOF)	Baseline / Target / Direction of Travel
3.1	Maximise current resources to provide tenancy support to households at risk of losing their tenancies; particularly those with complex needs or previous experiences of homelessness	Housing Options Manager / Housing Advice and Prevention Manager	VCS, RPs, Support Providers	1. Strategy outcome: Tenancy sustainment at 6/12/24 months. 2. Strategy outcome: Reduction in repeat homelessness. 3. Strategy outcome: Move-on into settled accommodation.	TBC from 2025/26 baseline.
3.2	Maintain structured engagement with landlords and RPs to support sustainment and long-term tenancy outcomes, including expansion of landlord numbers and properties on the Bucks Let Scheme, with a particular focus on housing models for people with complex needs and rough sleepers.	Housing Options Manager	Landlords, RPs, Lettings Agents	1. LOF: Percentage of duties owed where homelessness was prevented or relieved. 2. Strategy outcome: Reduction in evictions from social tenancies. 3. Strategy outcome: Percentage of RP referrals successfully prevented. 4. Strategy outcome: Tenancy sustainment at 6/12/24 months.	July – Sept 2025 Baseline - Percentage of prevention and relief duties owed that ended in accommodation secured: 27.5%
3.3	Work with internal and external partners through an integrated move-on pathway from temporary and supported accommodation into settled housing, ensuring a coordinated and timely transition across the housing system by end 2029, including: • Clear pathways linking TA, supported housing and settled accommodation options • A whole household and holistic approach, addressing wider needs such as health, addiction, employment and wellbeing	Housing Options Manager	RPs, Housing Providers, ASC, VSE, Health, Employment services	1. Strategy outcome: Move-on into settled accommodation. 2. Strategy outcome: Percentage of move-on into PRS. 3. Strategy outcome: Percentage of move-on through social housing allocations. 4. Strategy outcome: Reduction in temporary accommodation readmissions.	TBC from 2025/26 baseline.

Ref	Action	Responsible Organisation, Lead Officer	Partners	Metrics Including Local Outcomes Framework (LOF)	Baseline / Target / Direction of Travel
	- Coordination with partners to ensure sustainable move-on outcomes				
3.4	Deliver integrated and collaborative housing pathways with health and social care to sustain accommodation for complex needs households	Housing Specialist Manager	NHS, ASC, CJS, Public Health	- LOF: Percentage of duties owed where homelessness was prevented or relieved for households experiencing multiple disadvantage. - Strategy outcome: Tenancy sustainment at 6/12/24 months. - Strategy outcome: Reduction in repeat homelessness. - Strategy outcome: Reduction in rough sleeping.	July – Sept 2025 Baseline - Percentage of prevention and relief duties owed that ended in accommodation secured: 27.5%
3.5	Proactively addressing the challenge of rough sleeping by providing consistent pathways off the streets and preventing repeat rough sleeping through sustained support by 2028	Housing Options Manager/Housing Specialist Manager	RPs, Providers, Health, NHS, ASC	- LOF: Number of people sleeping rough on a single night. - LOF: Number of people sleeping rough over the month who are long-term. - Strategy outcome: Percentage of rough sleepers supported into accommodation. - Strategy outcome: Percentage of rough sleepers who return to rough sleeping.	July – Sept 2025 Baseline - Number of households with children in TA per (000): 1.07 - Number of families in B&B over 6 weeks: 0
3.6	Collaborate with partners to address wider support needs, including mental health, substance misuse and physical health, to	Head of Housing	ASC, Health, VSE	LOF: Percentage of duties owed where homelessness was prevented or relieved for households experiencing multiple disadvantage.	July – Sept 2025 Baseline - Percentage of prevention and relief

Ref	Action	Responsible Organisation, Lead Officer	Partners	Metrics Including Local Outcomes Framework (LOF)	Baseline / Target / Direction of Travel
	support sustainment of long-term tenancies by the end of 2028.			2. Strategy outcome: Percentage of cases with identified support needs that have multi-agency involvement.	duties owed that ended in accommodation secured: 27.5%
3.7	Improve access to employment, training, health, and community services by working closely with the skills network and skills board and Connect to Work programme to enhance employment support opportunities by end 2030	Head of Housing	DWP, Employment Services, Skills Board, Connect to Work	1. Strategy outcome: Engagement rates with employment services. 2. Strategy outcome: Reduction in financially related tenancy failures.	TBC from 2025/26 baseline.
3.8	Develop a structured multi-agency pathway for individuals with complex and multiple disadvantage, ensuring access to appropriate housing alongside wraparound support by the end of 2029.	Housing Options Manager / Housing Specialist Manager	RPs, ASC, Public Health, NHS, VSE, CJS	1. LOF: Percentage of duties owed where homelessness was prevented or relieved for households experiencing multiple disadvantage. 2. Strategy outcome: Tenancy sustainment at 6/12/24 months. 3. Strategy outcome: Reduction in repeat homelessness. 4. Strategy outcome: Reduction in repeat rough sleeping.	July – Sept 2025 Baseline - Percentage of prevention and relief duties owed that ended in accommodation secured: 27.5%
3.9	Optimise Bucks Home Choice allocations for prevention and move-on pathways by end 2029	Housing Options Manager	RPs	1. Strategy outcome: Percentage of move-ons from supported accommodation through Bucks Home Choice. 2. Strategy outcome: Percentage of move-ons through Bucks Home Choice.	TBC from 2025/26 baseline.
3.10	Strengthen post-accommodation support to sustain tenancies and reduce repeat homelessness and support tenants to thrive by 2030	Housing Options Manager	VCS	1. Strategy outcome: Tenancy sustainment at 6/12/24 months. 2. Strategy outcome: Reduction in repeat homelessness.	TBC from 2025/26 baseline.

Ref	Action	Responsible Organisation, Lead Officer	Partners	Metrics Including Local Outcomes Framework (LOF)	Baseline / Target / Direction of Travel
3.1	Strengthen partnerships with RPs, developers and private landlords through structured forums and engagement to enhance move-on options and availability.	Housing Options Manager, Head of Housing, Head of Assets and Development	RPs, VSE, landlords	1. Strategy outcome: Increase in move-on options secured through RP, developer and landlord engagement. 2. Strategy outcome: Improved partnership contribution to prevention and move-on outcomes.	TBC from 2025/26 baseline.
3.1	Supporting community cohesion by fostering understanding, reducing stigma and strengthening partnerships to help people experiencing homelessness or rough sleeping feel safe, included and connected within their local communities by 2031	Community Safety Manager / Head of Housing	Community Safety Service, Thames Valley Police, Public Health, Voluntary and Community Sector, Outreach Providers, Registered Providers, Town and Parish Councils	1. Strategy outcome: Reduction in reports of community tensions linked to rough sleeping hotspots. 2. Strategy outcome: Feedback from residents and people with lived experience demonstrating improved perceptions of safety and inclusion.	TBC from 2025/26 baseline.

Governance and Monitoring

Ref	Action	Responsible Organisation, Lead Officer	Partners	Metrics
6.1	Use the Homelessness Forum as the main partnership body responsible for overseeing delivery of the action plan. The Forum will review progress quarterly, monitor partner contributions, consider performance against agreed actions and outcomes, and agree amendments where needed so the plan remains live and responsive.	Head of Housing	Homelessness Forum members, including housing, health, social care, community safety, criminal justice, registered providers, voluntary and community sector partners and relevant Council services	1. Strategy outcome: Quarterly action plan review completed, including progress against LOF measures, strategy outcomes, risks, milestones and partner contributions. 2. Strategy outcome: Risks, issues and delivery gaps escalated where required. 3. Strategy outcome: Amendments to the live plan agreed and recorded.

Ref	Action	Responsible Organisation, Lead Officer	Partners	Metrics
6.2	Establish a Housing and Homelessness Cabinet Member working group to provide strategic oversight, review key risks and issues, consider progress against priority outcomes, and support escalation through the Council's governance processes where decisions, resources or wider corporate action are required.	Head of Housing	Relevant Cabinet Members, senior officers and service leads	1. Strategy outcome: Quarterly Cabinet Member working group meetings held, with key risks, issues and priority outcomes reviewed. 2. Strategy outcome: Escalation route agreed for matters requiring formal Council decision-making, additional resources or wider corporate action.
6.3	Produce an annual performance report tracking Local Outcomes Framework measures, local KPIs, baselines, annual milestones, target dates and progress against the action plan. The report will identify achievements, areas requiring further action, risks and any proposed amendments to the live plan.	Performance and Systems Officer	Housing Service, Homelessness Forum, partner agencies and relevant Council services	1. Strategy outcome: Annual performance report includes all relevant LOF homelessness and rough sleeping measures. 2. Strategy outcome: Annual performance report includes local strategy outcomes, baselines, milestones and target dates. 3. Strategy outcome: Progress, achievements, risks and proposed amendments reported through Council governance processes.

*Partner involvement will be agreed through the Buckinghamshire Homelessness Forum. The Forum will monitor delivery, review progress against actions, baselines, targets and outcomes, and provide ongoing oversight of partnership contributions. Where delivery risks, data gaps or partnership issues cannot be resolved through the Forum, these will be escalated through the Housing and Homelessness Cabinet Member working group and the Council's governance processes.